## CUIMC IT: GUIDE TO MICROSOFT TEAMS FOR REMOTE WORKERS

- Accessing MS Teams
- Collaborating Via MS Teams
- Available Support

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## **Accessing Microsoft Teams**

- You can access the Microsoft (MS) Teams application by navigating to the <u>Office 365</u> sign in page; logging on with your CUIMC email and password.
  - You will find this MS Teams logo under "All Apps":



- The app can be downloaded to your PC, Mac, or smart devices such as mobile phones or tablets.
- A brief interactive demo for people who are new to MS Teams is available <u>here</u>.



## **Collaborating Via Teams**

- MS Teams offers users the ability to share files, secure chat with groups or individuals, and conduct meetings via audio and visual calls.
  - The sharing files function allows users to connect with others who are on the Medical Center (MC) Domain and co-author documents in real time.
  - Users can search MS Teams for any student, staff, or faculty member at the Medical Center to communicate with them by chat or group conversation.
  - Audio and visual calls can be made on PCs, Macs, iOS, or Android devices.



## **Questions?**

- MS Teams users who need support can share their computer screens with remote team members and allow them to take keyboard controls to assist when required.
- Microsoft tutorials, training, and additional help are available in MS Teams. To access these, please log into MS Teams and type /help in the top search bar shown below.

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 For any other questions, please contact the CUIMC IT Service Desk by email at <u>5help@cumc.columbia.edu</u> or phone at 212-305-4357 (option 5).